



Commonwealth of Kentucky
TRANSPORTATION CABINET
Frankfort, KY 40601
www.kentucky.gov

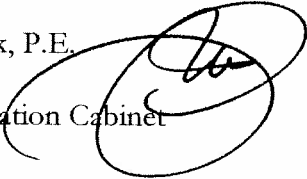
Steven L. Beshear
Governor

Michael W. Hancock, P.E.
Secretary

MEMORANDUM

TO: Mary Lassiter
State Budget Director
Governor's Office for Policy and Management

Greg Rush
Deputy Director, Office of Budget Review
Legislative Research Commission

FROM: Michael W. Hancock, P.E.
Secretary
Kentucky Transportation Cabinet 

DATE: October 17, 2011

RE: Strategic Plan for the Kentucky Transportation Cabinet

As required by the Branch Budget Request instructions, enclosed are two copies of the Cabinet's current Strategic Plan. Additional copies are available upon request.

We look forward to working closely with you and your staff in crafting a responsible and responsive financial plan for the 2012-2014 Biennium designed to meet the needs of all Kentuckians. My staff and I are available to answer questions or address concerns at any phase of the budget development and implementation process.

Thank you.

Encs.

KENTUCKY TRANSPORTATION CABINET

STRATEGIC PLAN

Overview

The Kentucky Transportation Cabinet is committed to meet or exceed the needs and expectations of our customers. Our focus is on people –our customers, our employees, and our partners.

We will continually improve both the delivery of our products and services and the processes which support that delivery. As we progress through the 21st century, we recognize that change is inevitable. We will strive to manage that change to the benefit of all our stakeholders.

Our Vision

Working together to lead the Southeast in providing a transportation infrastructure and transportation services for the 21st century that deliver new economic opportunities for all Kentuckians.

We will measure results. We will learn from our successes, our failures, and the experiences of others. We will benchmark our performance and our key processes against both government and private sector organizations. We will continually strive to serve our customers more effectively and efficiently.

Our Mission

To provide a safe, efficient, environmentally sound and fiscally responsible transportation system that delivers economic opportunity and enhances the quality of life in Kentucky.

This is our fundamental purpose and how we serve the citizens of the Commonwealth.

Our Goals and Objectives

1. Improve Mobility and Access

We commit to maintain and operate a safe and efficient transportation system for all Kentuckians. We will:

- Reduce the number of transportation-related fatalities and injuries through cooperative engineering, education, enforcement and emergency response.
- Preserve and renew our transportation system infrastructures
- Improve traffic flow and freight movement
- Improve motor vehicle licensing and permitting service to customers

2. Deliver Economic Opportunities

We recognize that economic opportunities improve the standard of living and quality of life for all Kentuckians. We will:

- Improve and expand Kentucky's transportation systems
- Maximize intermodal freight opportunities on our roads, rivers, air corridors and railroads
- Promote sound environmental practices
- Support all modes of passenger transportation
- Enhance the beauty of Kentucky's highways

3. Continually Improve Organizational Performance

We constantly strive to do better...to learn from our experience and the experience of others. We will:

- Attract, develop, involve, and retain a qualified and diverse workforce
- Develop transparent, fair and consistent administrative and personnel procedures
- Foster a professional, efficient and effective management structure
- Ensure fiscal resources are properly managed and protected
- Apply technology to improve organizational effectiveness and efficiency

4. Strengthen Customer and Stakeholder Relationships

We appreciate what is important to our customers, and we value their involvement in what we do. We will:

- Ensure fairness, consistency and competitiveness in our contracting procedures
- Communicate accurate and timely traffic information to motorists and emergency responders
- Identify and participate in new federal partnership opportunities
- Continually incorporate strong ethical standards in everything we do

Our Values

We believe in:

- Satisfying our customers
- Leadership
- Integrity
- The highest quality in all we do
- Using taxpayer's money wisely
- Continuous improvement and learning
- Employee participation, development and opportunity
- Listening
- Systematic problem solving
- Measuring our results

Our Policy

The Kentucky Transportation Cabinet is committed to continuous improvement. We will promote a culture where employees are involved, where customers are pleased, where teamwork is the norm, and where measurement of performance is essential. We will always strive to be better tomorrow than we are today.

This Strategic Plan can be located online at:
<http://personnel.ky.gov/gsc/strategicplan/agencysp.htm>