



COMMONWEALTH OF KENTUCKY JOB CLASS SPECIFICATION

NETWORK TECHNICIAN III

Job Number: 21005101

Job Code: 73930V250216

Job Group: 7300 - INFORMATION MANAGEMENT SYSTEMS

Job Established: 02/16/2025

Job Revised:

Grade: 15 Salary (MIN - MID):

\$24,863-\$37,295 - Hourly

\$4,040.24-\$6,060.44 - 37.5 Hr. Monthly Salary

\$4,309.60-\$6,464.48 - 40 Hr. Monthly Salary

Special Entrance Rate:

\$34,743 - Hourly

\$5,645.74 - 37.5 Hr. Monthly Salary

\$6,022.12 - 40 Hr. Monthly Salary

PROBATIONARY PERIOD:

This job has an initial and promotional probationary period of 6 months, except as provided in KRS 18A.111.

CHARACTERISTICS OF THE JOB: *Characteristics of a job are general statements indicating the level of responsibility and discretion of positions in that job classification. These are not intended to be an exhaustive list.*

Serves as a lead technician in providing technical assistance in site preparation, installation, configuration, troubleshooting and maintenance on network equipment hardware and software within Commonwealth of Technology (COT) and non-consolidated agencies. Coordinates network installations and upgrades. Monitors network performance and identifies areas of improvement for long-term solutions; and performs other duties as required.

MINIMUM REQUIREMENTS:

EDUCATION:

High school graduate.

EXPERIENCE, TRAINING, OR SKILLS:

Four years of network services, Information Technology (IT) systems support, IT production support, or a related field.

Substitute EDUCATION for EXPERIENCE:

Additional education in computer science, IT, or a related field will substitute for required experience on a year-for-year basis.

Substitute EXPERIENCE for EDUCATION:

Additional experience in network services, IT systems support, IT production support, or a related field will substitute for required education on a year-for-year basis OR a certification in an IT related field will substitute for the required education.

SPECIAL REQUIREMENTS (AGE, LICENSURE, REGULATION, ETC.):

NONE

EXAMPLES OF DUTIES OR RESPONSIBILITIES OF THE JOB CLASSIFICATION: *Examples of duties or responsibilities are not to be construed as describing what the duties or responsibilities of any position shall be and are not to be construed as limiting the appointing authority's ability to assign, or otherwise alter the duties and responsibilities of a position. This is not intended to be an exhaustive list.*

Serves as lead technician in providing Tier 3 services by troubleshooting network/firewall connectivity issues and researching long-term solutions. Implements security solutions. Analyzes network needs. Coordinates multiple teams to meet network needs. Coordinates and assists with cabling and racking. Performs high level network maintenance and configures new equipment. Maintains an inventory of installed network equipment and related costs. Provides training to other network technicians. Maintains inventory and cost records for uninstalled hardware, replacement parts, and other network supplies. Develops weekly schedules of equipment installations and relocations. Prepares inventory, problem management, installation activity, and network status reports. Assists other staff with resolution of complex problems. Alerts management to developing problems and suggests actions to mitigate network degradation or equipment failure. Assists Leaders with processes and procedures.

UNIQUE PHYSICAL REQUIREMENTS:

Work may require stooping, bending, crawling, climbing, or lifting objects up to 50 pounds.

TYPICAL WORKING CONDITIONS: *Incumbents in the job will typically perform their job duties under these conditions.*

Incumbents working in this job title typically perform their work in an office setting.

ADDITIONAL REQUIREMENTS:

Upon employment, employees in this job classification may be required to maintain a valid driver's license and may be required to drive a licensed vehicle. This status may be necessary for the length of time in this job classification. If this is necessary, it will be listed in the specific position description for the position at issue. Applicants and employees in this job classification may be required to submit to a drug- screening test and background check. Applicants and employees in positions which perform job duties that may require contact with offenders in the custody or supervision of the Department of Corrections or with youth in the care, custody, or supervision of the Department of Juvenile Justice must meet qualifications pursuant to the federal Prison Rape Elimination Act, 28 C.F.R.115.17 and 115.317.

The Commonwealth of Kentucky does not discriminate on the basis of race, color, sex, disability, age, national origin, religion, sexual orientation, gender identity or expression, pregnancy or related medical condition, marital or familial status, ancestry, political affiliation, genetic information, or veteran status in accordance with state and federal laws.