



Kentucky Employees'
Health Plan

Take Care Kentuckians: At-home KEHP Member Resources

Medical, Pharmacy, & FSA/HRA Services

- **FREE** screening and testing for COVID-19 — no co-pays, co-insurance, or deductibles apply to these services.
- **FREE** telehealth visits through **LiveHealth Online** — Video chat with a doctor at home 24/7 for health guidance, medical, and behavioral health visits via smartphone, tablet, or computer.
 - Go to LiveHealthOnline.com to get started
 - Enter your Anthem/KEHP Medical ID and your visit is **FREE**
 - For questions, call 888-548-3432
- Telehealth visits with a provider are covered subject to your plan's out-of-pocket cost. Telehealth includes visits with a camera and audio-only calls.
(Note: Providers are strongly encouraged to use audio-only encounters as a mode of delivering telehealth services when no other approved mode of delivering telehealth services is available)
- Learn more at anthem.com/kehpn and caremark.com
- If you have a Healthcare FSA, Child & Adult Daycare FSA, or a Health Reimbursement Arrangement (HRA), you have until March 31 to submit your claims from the prior plan year for reimbursement.
 - You must submit claims from the prior plan year using **Pay Me Back** or **Pay My Provider**. Do not use your VISA card.
 - Log into your **HealthEquity** account at learn@healthequity.com/kehpn to check your balance and to see the list of eligible expenses.
- Don't like getting out to pick up your prescriptions? You can enroll in the mail order pharmacy program and have your prescriptions delivered to your door.
 - Go to Caremark.com for more information.
 - Download the CVS Caremark app for on-the-go access to helpful tools and resources.
- Healthcare FSA and HRA eligible expenses include:
 - Over-the-counter drugs and medicines without a doctor's prescription
 - Feminine care products
 - Some systems will not be able to process automatically with the swipe of your VISA debit card, so save your receipts in case you have to submit for reimbursement through the **Pay Me Back** program.
- You can carry over an unlimited amount from 2020 to 2021 and from 2021 to 2022.

LiveHealth[®]
O N L I N E

CVS/caremark[™]

WageWorks
everyone benefits