

# Open Enrollment 2014

## Contact information



### Employee ID & Password Assistance

#### Commonwealth Office of Technology

Outside Frankfort 877-741-7017\*\*

In Frankfort 502-564-3116\*\*

Computer and Technical Assistance

#### Commonwealth Office of Technology

Outside Frankfort 866-746-1613\*\*

In Frankfort 502-564-4597\*\*

### Current Benefits Information

Humana Customer Service &

Open Enrollment Hotline 877-597-7474

\*\* Telephone service at these numbers is only valid Oct. 1 – 31, 2013.

### Customer Service

#### Department of Employee Insurance (DEI)

#### Member Services Branch

Outside Frankfort 888-581-8834

In Frankfort 502-564-6534

The DEI phone message will prompt you to choose from one of the following four options:

#### Option 1

User ID, password, computer & technical assistance

#### Option 2

Benefit questions

#### Option 3

Enrollment & eligibility

#### Option 4

Member Services Branch