

Time to Make Your Decisions

Who to call for help

Now that you've read through the Benefits Selection Guide, you should have a better understanding of the benefits you need for you and your family. The KEHP mailed a packet of information to guide you as you make your selections for plan year 2017. Use the information in the packet to log on to the KHRIS ESS system at www.openenrollment.ky.gov. Most KEHP members may use KHRIS ESS to enroll. Please make your selections carefully. If you need assistance, see the numbers below.

KEHP Open Enrollment Hotline		888-581-8834 502-564-6534
		<i>The options below are only available October 10-24, 2016</i> Option 1 - KHRIS User ID, password, computer & technical assistance Option 2 - Benefit questions for Anthem, CVS/Caremark or WageWorks Option 3 - KEHP Member Services & Eligibility
		Open Enrollment Hours for Assistance
		Oct. 10 - 14/Monday - Friday 8 am to 6 pm ET
		Oct. 15/Saturday 8 am to 1 pm ET
		Oct. 17 - 21/Monday - Friday 8 am to 8 pm ET
		Oct. 22/Saturday 8 am to 1 pm ET
		Oct. 24/Monday 8 am to 6 pm ET
KEHP Vendors' Phone Numbers		
<i>Health Insurance Benefits</i>	Anthem	844-402-KEHP (5347)
<i>Prescription Benefits</i>	CVS/Caremark	866-601-6934
<i>FSA & HRA Benefits</i>	WageWorks	877-430-5519
<i>Wellness Information</i>	Go365	855-478-1623
<i>Shopper Discounts</i>	Vitals SmartShopper	855-869-2133
Retiree Systems' Phone Numbers		
<i>LRP and JRP Retiree Questions</i>	Judicial Retirement Plan and Legislators' Retirement Plan	502-564-5310
<i>KCTCS Retiree Questions</i>	Kentucky Community and Technical College System Retirement	859-256-3100
<i>KRS Retiree Questions</i>	Kentucky Retirement Systems	800-928-4646 502-696-8800 kyret.ky.gov
<i>TRS Retiree Questions</i>	Teachers' Retirement System	800-618-1687 502-848-8500 trs.ky.gov