



501 HIGH STREET, 2ND FLOOR  
FRANKFORT, KENTUCKY 40601

DEI Memo 20-12

TO: Insurance Coordinators and Human Resource Generalists

FROM: Department of Employee Insurance

RE: Open Enrollment Updates

DATE: September 1, 2020

Please refer to [DEI Memo 20-10](#) for additional Open Enrollment information.

New Information:

- Benefits Analyzer – Due to low utilization of the benefits analyzer, it will not be offered this year.
- Qualifying Events – If a QE occurs between Open Enrollment and January 1, 2021, you must submit a 2020 Enrollment/Change Application and a 2021 Enrollment/Change Application.
- New Hire Enrollment – Members hired between Sept. 1 and Nov. 1 can enroll through KHRIS ESS. If you enter the hiring action, the new hire will see both a 2020 new hire option and a 2021 Open Enrollment option. The new hire must use the following process: first, enroll for 2020 benefits; wait at least one day; then enroll using the Open Enrollment option.
- Benefit Fairs – Due to COVID-19, the decision was made not to hold face-to-face benefit fairs this year so we've gone virtual. We will provide virtual 30-minute informational webinars about Open Enrollment. Each webinar will be presented twice to allow more flexibility for members to attend. Webinars will be presented by the Kentucky Employees' Health Plan (KEHP), Anthem, CVS/Caremark, StayWell/WebMD (StayWell was recently acquired by WebMD Health Services), SmartShopper, HealthEquity/WageWorks and Teachers' Retirement System (TRS).

The benefit fair webinar schedule will be posted on our website, the information will be included in the KHRIS User ID OE Letter, and an email will go to all members. It's easy for members to join, just pick a day and time, visit [KEHP.ky.gov](http://KEHP.ky.gov) and click on the link to join.

**October 1:**

Topic: [Kentucky Employees' Health Plan 10/1/2020 9:00 am](#)

Time: **Oct 1, 2020 09:00 AM** Eastern Time (US and Canada)

ID# **93188648034** PWD# **409575** PH# **USA 713 353 0212** Conference code: **758216**

Topic: [CVS 10/1/2020 5:00 pm](#)

Time: **Oct 1, 2020 05:00 PM** Eastern Time (US and Canada)

ID# **95773929850** PWD# **013992** PH# **USA 713 353 0212** Conference code: **758216**

## **October 2:**

Topic: [Teachers' Retirement System 10/2/2020 2:00 pm](#)

Time: **Oct 2, 2020 02:00 PM** Eastern Time (US and Canada)

ID# 99151472642 PWD# 833213 PH# USA 713 353 0212 Conference code: 758216

Topic: [StayWell 10/2/2020 5:00 pm](#)

Time: **Oct 2, 2020 05:00 PM** Eastern Time (US and Canada)

ID# 97380911360 PWD# 773651 PH# USA 713 353 0212 Conference code: 758216

## **October 5:**

Topic: [SmartShopper 10/5/2020 9:00 am](#)

Time: **Oct 5, 2020 09:00 AM** Eastern Time (US and Canada)

ID# 97307072375 PWD# 634677 PH# USA 713 353 0212 Conference code: 758216

Topic: [Kentucky Employees' Health Plan 10/5/2020 5:00 pm](#)

Time: **Oct 5, 2020 05:00 PM** Eastern Time (US and Canada)

ID# 95216266238 PWD# 394185 PH# USA 713 353 0212 Conference code: 758216

## **October 6:**

Topic: [Anthem 10/6/2020 2:00 pm](#)

Time: **Oct 6, 2020 02:00 PM** Eastern Time (US and Canada)

ID# 95692899382 PWD# 892959 PH# USA 713 353 0212 Conference code: 758216

Topic: [Teachers' Retirement System 10/6/2020 5:00 pm](#)

Time: **Oct 6, 2020 05:00 PM** Eastern Time (US and Canada)

ID# 93453946490 PWD# 346490 PH# USA 713 353 0212 Conference code: 758216

## **October 7:**

Topic: [HealthEquity/WageWorks 10/7/2020 9:00 am](#)

Time: **Oct 7, 2020 09:00 AM** Eastern Time (US and Canada)

ID# 93536427713 PWD# 607989 PH# USA 713 353 0212 Conference code: 758216

Topic: [Anthem 10/7/2020 5:00 pm](#)

Time: **Oct 7, 2020 05:00 PM** Eastern Time (US and Canada)

ID# 99730611929 PWD# 429937 PH# USA 713 353 0212 Conference code: 758216

## **October 8:**

Topic: [StayWell 10/8/2020 2:00 pm](#)

Time: **Oct 8, 2020 02:00 PM** Eastern Time (US and Canada)

ID# 99298191109 PWD# 873995 PH# USA 713 353 0212 Conference code: 758216

Topic: [SmartShopper 10/8/2020 5:00 pm](#)

Time: **Oct 8, 2020 05:00 PM** Eastern Time (US and Canada)

ID# 94370508268 PWD# 697858 PH# USA 713 353 0212 Conference code: 758216

## **October 9:**

Topic: [CVS 10/9/2020 2:00 pm](#)

Time: **Oct 9, 2020 02:00 PM** Eastern Time (US and Canada)

ID# 94987136015 PWD# 066075 PH# USA 713 353 0212 Conference code: 758216

Topic: [HealthEquity/WageWorks 10/9/2020 5:00 pm](#)

Time: **Oct 9, 2020 05:00 PM** Eastern Time (US and Canada)

ID# 97764003668 PWD# 831647 PH# USA 713 353 0212 Conference code: 758216