CVS caremark®

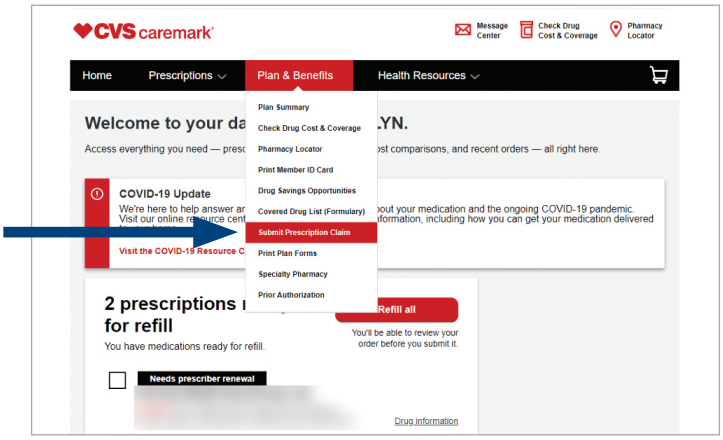
How to request reimbursement for over-the-counter, at-home COVID-19 tests

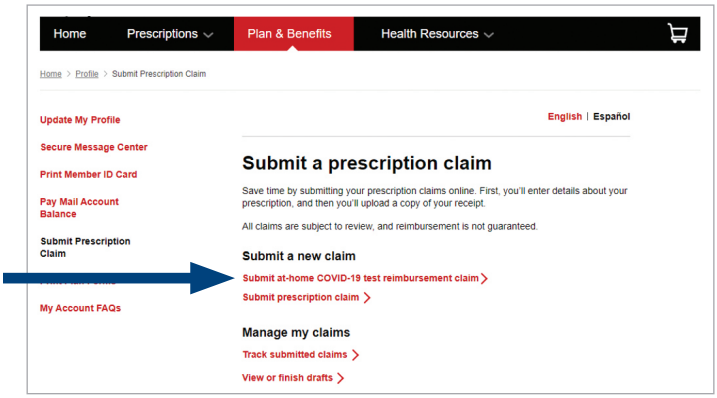
You can request reimbursement for at-home COVID-19 tests online through your **Caremark.com** account. Follow these steps to submit your request.

1. **Go to Caremark.com/covid19-otc**
   Read the information on what you'll need to submit your request. You can also get answers to frequently asked questions about eligibility, quantity limits, and the reimbursement process.

2. **Select *Request your reimbursement* and sign in to your Caremark.com account**
   Please note — You will need a Caremark.com account to request reimbursement. If you don't have an account, select *Register now* on the right side of the page to create one.

3. **Once you're signed in, select:**
   1. *Plan & Benefits* at the top of the page
   2. *Submit Prescription Claim* from the drop-down menu
   3. *Submit at-home COVID-19 test reimbursement claim*





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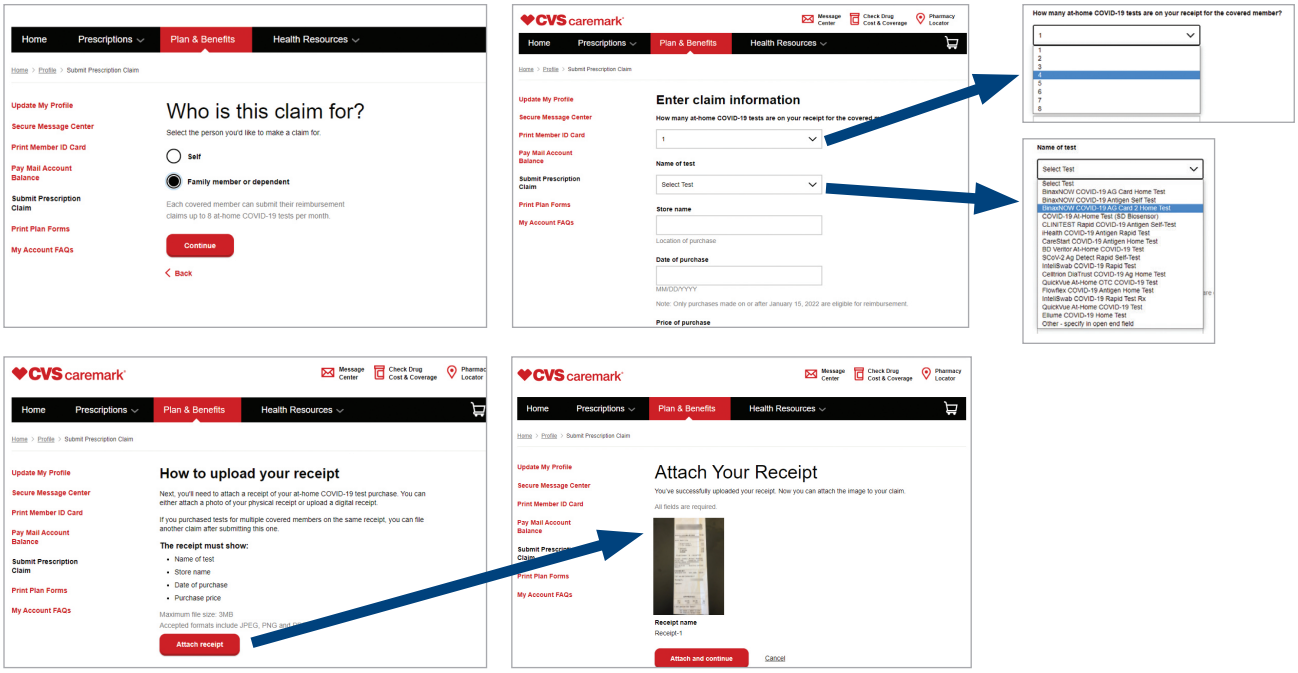
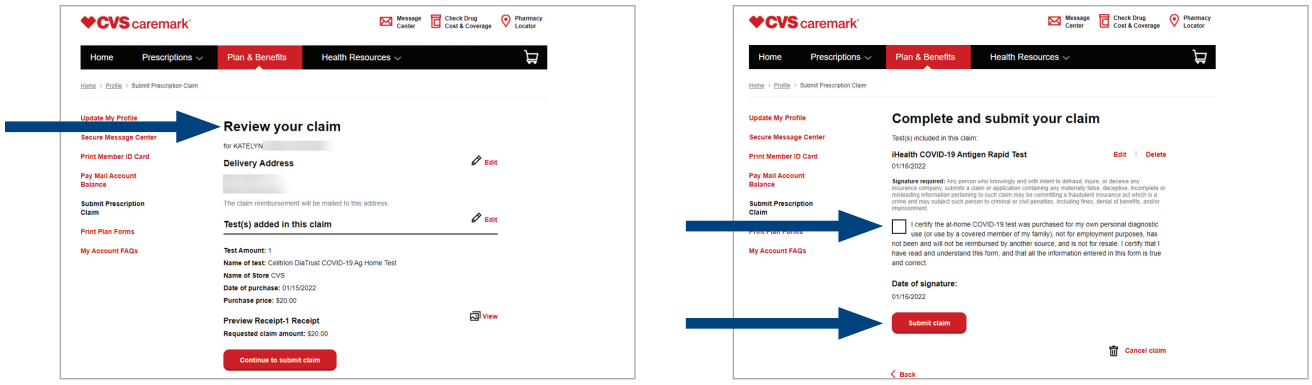
4 Follow the prompts to provide required information

1. Choose who the test is for (yourself or a covered family member)
2. Make sure the information is correct and make updates if needed
3. Enter information about the test you purchased
4. Follow the instructions to upload a copy of your receipt

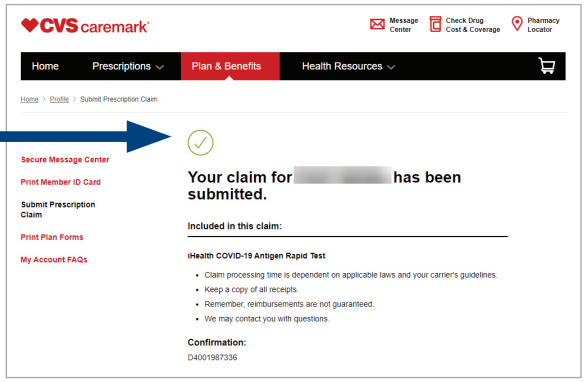


5 Review and submit your claim

1. Check the information you entered and make any needed corrections
2. Check the box to confirm that the tests are eligible for reimbursement
3. Select *Submit claim* to complete your request



You'll receive a confirmation if your request was successfully submitted.



Once you've submitted your request, you can expect a response within 30 days. If your request for reimbursement is approved, a check will be mailed to you.

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