



So, remember when you weren't able to register your phone number successfully?

Turns out that was a weird quirk preventing registration. It's technical and boring and it's not the important part. The important part is ...

WE FIXED IT AND YOU CAN NOW LOG IN TO YOUR ACCOUNT

You should now be able to successfully register for text message notifications so you can access your account. Please follow the steps below (again):

1. First, check your physical mailbox for a letter sent to you from KEHP and follow the instructions in it to register your phone number.
2. Once you receive your confirmation text message, head to KEHPLivingwell.com. You do not need to reply to the text message.
3. If you have not yet set up an account this year, go ahead and click "sign up" in the top right corner of the page to set up your account.
4. If you have an existing account, you'll be asked to reset your password. Utilize the password reset email you receive to update your password. You can always reset your password as needed through the "forgot your password?" button on the login screen.
5. You'll be prompted to enter a validation code, which you will receive over text message.
6. Upon first login, you'll be prompted to complete your health assessment! You can always access your unfinished or completed health assessment from the left-hand side of the home dashboard.

QUESTIONS? Contact the StayWell HelpLine at **866-746-1316** or KEHPLivingwell@staywell.com.