



Who to Call for Help

For local, personalized help contact your Insurance Coordinator or HR department.

Employee ID & Password Assistance

Commonwealth Office of Technology

Outside Frankfort 877-741-7017**

In Frankfort 502-564-3116**

Computer and Technical Assistance

Commonwealth Office of Technology

Outside Frankfort 866-746-1613**

In Frankfort 502-564-4597**

2015 Benefits Information

Anthem Customer Service &

Open Enrollment Hotline 844-402-KEHP (5347)

Customer Service

Department of Employee Insurance (DEI)

Member Services Branch

Outside Frankfort 888-581-8834

In Frankfort 502-564-6534

The DEI phone message will prompt you to choose from one of the following four options:

Option 1

User ID, password, computer & technical assistance

Option 2

Benefit questions

Option 3

Enrollment & eligibility

Option 4

Member Services Branch

** Telephone service at these numbers is only valid Oct. 13 – 30, 2014.

2014 Open Enrollment Hours for Assistance

Oct. 13–17/Monday - Friday: 8 a.m. to 6 p.m. ET

Oct. 18 Saturday: 8 a.m. to 1 p.m. ET

Oct. 20-24/Monday - Friday: 8 a.m. to 6 p.m. ET

Oct. 25 Saturday: 8 a.m. to 1 p.m. ET

Oct. 27-30/Monday - Friday: 8 a.m. to 8 p.m. ET